# Building and Sustaining an Improvement Culture

## Agenda

## [Date], [Approx. 120-Minute Time Slot]

### Objectives

* Review definitions and models of Networked Improvement Communities (NICs) and continuous improvement
* Describe strengths and weaknesses of various improvement frameworks
* Examine key principles for building improvement cultures
* Evaluate your organization’s readiness to engage in continuous improvement

### Meeting Resources

* Building an Improvement Culture PowerPoint (PPT) Presentation
* Building an Improvement Culture Facilitation Guide

### Welcome and Introductions (5 minutes)

* New participant introductions
* Summary and outcomes of prior meeting (Implementing Plan-Do-Study-Act Cycles)
* Objectives for today’s meeting

### Presentation: Building an Improvement Culture (45 minutes)

* Presentation
* Discussion and Q&As

### Readiness Assessment for Continuous Improvement (60 minutes)

* Readiness assessment
* Organizational capacity-building plan for continuous improvement

### Next Steps (10 minutes)

* Review roles, responsibilities, and next steps for completing readiness action steps
* Schedule next meeting